

## BKODE Dance Studio Terms & Conditions

### Confirmation

Dance class registrations at BKODE Dance Studio are confirmed by completing all sections on the registration form, terms and conditions and forwarding the information to staff or emailing [contactus@bkode.com.au](mailto:contactus@bkode.com.au)

### Payment

Full payment must be made prior to taking a class. Payment can be made via cash, credit card or debit card. In the event the customer does not provide payment, the customer will not be permitted to participate in the dance class. If there are any problems with payment, please see a staff member before taking the class.

### Upfront payment

Upfront payments are to be made before classes commence and are non-refundable under any circumstance after the trial period.

### Trial period

Once payment is made, there is a cooling-off period of 9 days once payment is made. Free trial periods are given in the first week of each term. If in the event a cancellation is made after the trial period, the initial 9 days will be deducted from the full amount paid.

### Attendance & lateness

In the event in a student is unable to make the class in time, full payment must be made prior to taking the class. There will be no discounts provided to students attending late classes.

### Changes to classes

Class timetables may be changed at the discretion of the management. 24-hour notice will be provided if there is a change in class times. If classes fall on a public holiday, these classes will be cancelled and not be deducted from term, weekly or yearly and will not be replaced or substituted.

### Suspension

Management holds the right to suspend students for any length of time if students act negatively against any students, teachers and management. If students are enrolled in term or yearly

passes, none of the payments will be refunded upon suspension.

### Cancellation

In the regrettable situation, a student must leave class early or misses class, no credit or make-up will be given. Free extra classes are usually given at the end of each term. Please see a staff member for more information.

### Teachers

If scheduled teachers are not able to make their classes, an alternative teacher equal to or with greater qualifications will replace the teacher.

### Duty of care, safety & conduct

BKODE Dance Studio will take the reasonable duty of care in every situation and aim to provide safety and care for the students whilst on the premises. Students are responsible for their own conduct, behaviour and personal safety whilst on premises. BKODE Dance Studio does not take responsibility for actions outside of the premises. Students and their guardian's consent to partake in dance classes at their own risk and participate within their own limitations and capabilities. Students and their guardians agree not to place themselves or others in dangerous situations. Students and guardians acknowledge dance and performance-related activities are high-risk activities and may involve elements of danger. Social media slander will not be accepted which includes Facebook, Twitter and any other internet or social-based outlets.

### Damages

The signatory will be responsible for any damage sustained to BKODE Dance Studio's property. The signatory will be chased for any repairs, labour or replacement deemed necessary by management.

### Responsibility

BKODE Dance Studio does not accept responsibility for the damage or loss of goods left on the premises before, during or after dance classes. The student and the guardian are responsible for their personal belongings and property whilst on the premises. The student and their

guardian release BKODE Dance Studio staff, instructors, agents and directors from any responsibility in any way for the loss or damage of their personal property. The student and their guardian shall make no claim adversely impacting, causing hardship or unique stress on BKODE Dance Studio in their actions.

### Unforeseen circumstances

If BKODE Dance Studio cannot comply with any of the provisions within this agreement due to cessation or interruption of electricity, gas supply, industrial disputes, equipment failure, or any unforeseen circumstance or accident, BKODE Dance Studio will not be liable.

### Additional charges

BKODE Academy does not include activities during the school holidays. Any goods or services provided outside of the standard timetable will be notified by management and staff 24 hours in advance.

### Media consent

The student and their guardian give consent to the release of any photo and video footage obtained of the student whilst on the premises of BKODE Dance Studio and BKODE events. The student and their guardian give consent to the photo and video footage being used by BKODE Dance Studio for advertising, including but not limited to [www.bkode.com.au](http://www.bkode.com.au) and [www.youtube.com](http://www.youtube.com). Any photo or video footage obtained on the premises of BKODE Dance Studio remains the sole property of BKODE Dance Studio.